



OCEAN CASINO RESORT
COVID-19 MITIGATION PROGRAM

Revision Date:
March 31, 2022

Mission Statement

At Ocean Casino Resort (“Ocean”) we care deeply about our family of Team Members, our Guests and our community. The health of our Team Members, Guests, and community is the number one priority of Ocean. With an emphasis on the prevention of virus transmission, Ocean has devised guidelines and procedures via its COVID-19 Mitigation Program (the “Program”) to promote the health of our Team Members, Guests and community.

Order of Governor

Any Order or Directive issued by New Jersey Governor Phillip Murphy supersedes all prior or contemporaneous negotiations, commitments, agreements, and writings with respect to the subject matter hereof, and in the event of an inconsistency in this Program or any other writing, the inconsistency shall be resolved by giving precedence to the Governor’s then-current Order or Directive.

Part I: Mitigation Protocols

Personal Protective Equipment. Individuals (Guest) entering the property of Ocean shall not be required to wear face coverings while on the property of Ocean. Any individual is permitted to wear a face covering if they so choose. Guests will be required to lower their mask (face covering) when conducting cashier transactions and when requested for identification purposes.

Disinfectant Stations. Disinfectant Stations offering the use of hand sanitizer or “wipes” shall be strategically placed in front of the house and in the back of the house for use by Guests, Team Members, Visitors and Vendors when hand washing is not available. Disinfectant Stations shall be located and readily available in high traffic areas throughout Ocean’s property.

Cleaning and Sanitizing. Ocean shall regularly clean, sanitize, and disinfect frequently touched surfaces. Electrostatic sprayers, misters, EPA approved disinfectants that are qualified for use against SARS-CoV-2 or other innovations will be used in various areas with a cleaning emphasis on “high touch areas”. Each department shall determine the frequency of cleaning and sanitizing needed for their respective department. Ocean conducts a “COVID-cleaning” on a daily basis at the closure of each F&B outlet. As such, in cases where Ocean is made aware of a previous potential exposure in a F&B outlet, if the outlet has been COVID-cleaned since the exposure, an additional 24-hour closure is not necessary.

Policies & Protocol for Responding COVID-19. Ocean has internal policies and protocols to deal with any reported case of COVID-19. Ocean’s policies and protocols are based on state and federal law, Occupational Safety and Health Administration (“OSHA”) and CDC guidance for businesses to plan and respond to COVID-19. Employees must notify their supervisor regarding positive test results. Covid reporting shall be reported to the DOH in accordance with the Director's March 25, 2022, email and not the Division.

Smoking. Smoking is permitted indoors in designated casino floor smoking areas only.

Consumption of Food and Beverage. Ocean will abide by the then-current NJ DOH Health and Safety Standards and Guidance for indoor and outdoor consumption of Food and Beverage. DOH guidelines - [https://nj.gov/health/legal/covid19/Indoor Dining Guidance 7-1-21pdf](https://nj.gov/health/legal/covid19/IndoorDiningGuidance7-1-21pdf);

Part III: Team Members

Back of the House Communication. Signage and overhead announcements shall be present throughout the back of the house advising Team Members of the proper protocol while on property. The signage shall encourage the Team Members, Tenants and Vendors to commit to healthy hygiene practices and to monitor their own personal health. The protocols are as follows:

- hand washing as frequently as possible
- use of hand sanitizer placed strategically throughout the property (if hand washing is not available)
- covering coughs and sneezes
- refrain from touching your face
- self-monitoring of symptoms consistent with COVID-19
- seek medical opinion if you are not feeling well
- report your medical condition to Ocean if you need assistance

Personal Protective Equipment (PPE). Any employee may wear a mask if they choose. If required, employees may be asked to lower or remove face coverings temporarily to provide employment verification or identity. Gloves will be available to Team Members whose responsibilities require them, including housekeeping and public area attendants and security officers to be in direct contact with Guests.

Back of House Disinfectant Stations. Disinfectant Stations offering the use of hand sanitizer and wipes shall be strategically placed in the back of house for use by Team Members, Tenants and Vendors when handwashing is not available.

Cleaning and Sanitizing. Ocean shall regularly clean, sanitize, and disinfect frequently touched surfaces. Electrostatic sprayers, misters, EPA approved disinfectants that are qualified for use against SARS-CoV-2 or other innovations will be used in various areas with a cleaning emphasis on “high touch areas”.

Part IV: Contact Tracing

Overview. Subject to any government requirements regarding contact tracing that shall supersede any provision of this Part, in addition to the procedures for responding to Guest and Team Members who exhibit COVID-19 symptoms or a confirmed diagnosis of COVID-19, the following contact tracing procedures shall be followed by concerning any confirmed COVID-19 cases:

Contact Tracing: Guest or Visitor. When Ocean is advised that a guest was tested and determined to be COVID-19 positive and was in the Ocean during a period when he/she may have been infectious to others:

- Security personnel will collect Guest information including name, names of those sharing their hotel room, and close contact Guests in their traveling party, and details about the Guest's activities at the Ocean (for possible contact tracing and enhanced cleaning) and will generate a report.
- The incident report will include the information above as well as the Guest's home address, room number (if applicable), date of COVID-19 diagnosis, and whether the Guest was transported for medical care. The incident report will be updated as new information becomes available.
- The Ocean will take reasonable efforts to help determine the areas traveled by a Guest while on Ocean and Team Members with whom the Guest may have had close, prolonged contact. Such efforts may include the use of resources such as surveillance system, player card/customer management system and Guest interviews. Alternatively, the Ocean may engage a qualified third-party contact tracing service for contact tracing purposes.
- Any high-contact areas where the Guest was known to have had extended contact will be cleaned and sanitized.

Contact Tracing: Team Member. When Ocean is advised that a Team Member was tested and determined to be COVID-19 positive and was in the Ocean during a period when the Team Member may have been infectious to others:

- The security personnel or other Team Member assigned by Ocean will collect all pertinent information and will generate a report.
- The incident report will include: (a) Team Member's name, ID number, and contact information; (b) date of COVID-19 diagnosis, if applicable; and (c) Team Members or Guests with whom the Team Member believes that he/she had close, prolonged contact while he or she was exhibiting symptoms of COVID-19 and the circumstances and locations of any such contact; and iv. whether the Team Member was transported for medical care.
- The incident report will be updated as new information becomes available.
- The security personnel will take reasonable efforts to help determine if any Team Members or guests have been in close, prolonged contact with the reporting Team Member which investigation may include reviewing: (a) the Team Member's work schedule; (b) documentation that would provide encounters, such as work logs, work locations; and (c) security or surveillance footage where available and as needed.
- Any Team Member who has a confirmed diagnosis of COVID-19 shall report the occurrence to the Team Member's immediate supervisor and/or Human Resources.

Reports. All reports shall be maintained by the Ocean security department and made available to the Division of Gaming Enforcement and state and/or local health officials and their designees, including contact tracers, upon their request.